UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

Quarterly report pursuant to section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended October 30, 2020

-OR-

□ Transition report pursuant to section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from to ______ to _____

Commission File Number: 001-09769

Lands' End, Inc.

(Exact name of registrant as specified in its charter)

36-2512786

(I.R.S. Employer Identification No.)

53595

(Zip Code)

Delaware

(State or Other Jurisdiction of Incorporation of Organization) 1 Lands' End Lane Dodgeville, Wisconsin

(Address of Principal Executive Offices)

(608) 935-9341

(Registrant's Telephone Number Including Area Code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, par value \$0.01 per share	LE	The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES \boxtimes NO \square

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). YES \boxtimes NO \square

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See definition of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	Accelerated filer	X
Non-accelerated filer	Smaller reporting company	
Emerging growth company		

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. \Box

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). YES 🗆 NO 🗵

As of December 1, 2020 the registrant had 32,607,757 shares of common stock, \$0.01 par value, outstanding.

LANDS' END, INC. INDEX TO QUARTERLY REPORT ON FORM 10-Q FOR THE PERIOD ENDED OCTOBER 30, 2020 TABLE OF CONTENTS

	PART I FINANCIAL INFORMATION	
Item 1.	Financial Statements (Unaudited)	1
	Condensed Consolidated Statements of Operations	1
	Condensed Consolidated Statements of Comprehensive Operations	2
	Condensed Consolidated Balance Sheets	3
	Condensed Consolidated Statements of Cash Flows	4
	Condensed Consolidated Statements of Changes in Stockholders' Equity	5
	Notes to Condensed Consolidated Financial Statements	6
Item 2.	Management's Discussion and Analysis of Financial Condition and Results of Operations	17
Item 3.	Quantitative and Qualitative Disclosures about Market Risk	28
Item 4.	Controls and Procedures	29
	PART II OTHER INFORMATION	30
Item 1.	Legal Proceedings	30
Item 1A.	Risk Factors	30
Item 6.	Exhibits	31
	Signatures	32

PART I. FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

LANDS' END, INC. Condensed Consolidated Statements of Operations (Unaudited)

		13 Week	s Enc	39 Weeks Ended				
(in thousands, except per share data)		ctober 30, 2020	No	vember 1, 2019	October 30, 2020		November 1, 2019	
Net revenue	\$	359,982	\$	340,023	\$	889,073	\$	900,723
Cost of sales (excluding depreciation and amortization)		196,527		185,848		496,041		497,589
Gross profit		163,455		154,175		393,032		403,134
Selling and administrative		134,890		135,417		352,164		374,521
Depreciation and amortization		9,627		8,076		27,791		23,101
Other operating expense (income), net		255		(225)		7,913		(99)
Operating income		18,683		10,907		5,164		5,611
Interest expense		9,005		6,121		19,232		20,190
Other (income) expense, net		(250)		(166)		910		(1,640)
Income (loss) before income taxes		9,928		4,952		(14,978)		(12,939)
Income tax expense (benefit)		2,752		1,346		(5,887)		(6,713)
NET INCOME (LOSS)	\$	7,176	\$	3,606	\$	(9,091)	\$	(6,226)
NET INCOME (LOSS) PER COMMON SHARE								
Basic:	\$	0.22	\$	0.11	\$	(0.28)	\$	(0.19)
Diluted:	\$	0.22	\$	0.11	\$	(0.28)	\$	(0.19)
		22 (05		20.271		20.551		20.222
Basic weighted average common shares outstanding		32,605		32,371		32,551		32,333
Diluted weighted average common shares outstanding		33,248		32,398		32,551		32,333

See accompanying Notes to Condensed Consolidated Financial Statements.

LANDS' END, INC. Condensed Consolidated Statements of Comprehensive Operations (Unaudited)

		39 Week	s Ended				
(in thousands)		October 30, 2020			tober 30, 2020	November 1, 2019	
NET INCOME (LOSS)	\$	7,176	\$	3,606	\$ (9,091)	\$	(6,226)
Other comprehensive income (loss), net of tax							
Foreign currency translation adjustments		(794)		2,290	(671)		(178)
COMPREHENSIVE INCOME (LOSS)	\$	6,382	\$	5,896	\$ (9,762)	\$	(6,404)

See accompanying Notes to Condensed Consolidated Financial Statements.

LANDS' END, INC. Condensed Consolidated Balance Sheets

(in thousands, except per share data)	Octo	ber 30, 2020	N	ovember 1, 2019	January 31, 2020		
ASSETS							
Current assets							
Cash and cash equivalents	\$	56,137	\$	15,859	\$	77,148	
Restricted cash		2,135		1,830		2,149	
Accounts receivable, net		34,238		38,125		50,953	
Inventories, net		499,759		499,855		375,670	
Prepaid expenses and other current assets		52,731		47,538		39,458	
Total current assets		645,000		603,207		545,378	
Property and equipment, net		149,342		155,051		157,665	
Operating lease right-of-use asset		36,699		31,380		38,665	
Goodwill		106,700		110,000		110,000	
Intangible asset, net		257,000		257,000		257,000	
Other assets		5,413		5,204		4,921	
TOTAL ASSETS	\$	1,200,154	\$	1,161,842	\$	1,113,629	
LIABILITIES AND STOCKHOLDERS' EQUITY							
Current liabilities							
Current borrowings on ABL Facility	\$		\$	80,000	\$		
Short-term portion of long-term debt		13,750		5,150		5,150	
Accounts payable		174,061		174,312		158,436	
Lease liability - current		5,359		6,344		5,864	
Other current liabilities		147,903		103,396		114,116	
Total current liabilities		341,073		369,202		283,566	
Long-term borrowings on ABL Facility		155,000		_			
Long-term debt, net		248,700		379,606		378,657	
Lease liability - long-term		39,169		30,971		39,841	
Deferred tax liabilities		65,800		56,109		57,651	
Other liabilities		5,487		5,469		5,532	
TOTAL LIABILITIES		855,229		841,357		765,247	
Commitments and contingencies			-		-		
STOCKHOLDERS' EQUITY							
Common stock, par value \$0.01 authorized: 480,000 shares;							
issued and outstanding: 32,608, 32,373 and 32,382, respectively		326		324		324	
Additional paid-in capital		366,959		358,648		360,656	
(Accumulated deficit) Retained earnings		(8,701)		(25,126)		390	
Accumulated other comprehensive loss		(13,659)		(13,361)		(12,988)	
TOTAL STOCKHOLDERS' EQUITY		344,925		320,485		348,382	
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$	1,200,154	\$	1,161,842	\$	1,113,629	

See accompanying Notes to Condensed Consolidated Financial Statements.

LANDS' END, INC. Condensed Consolidated Statements of Cash Flows (Unaudited)

(in thousands) CASH FLOWS FROM OPERATING ACTIVITIES Net loss Adjustments to reconcile net loss to net cash used in operating activities:	Octo \$	ber 30, 2020 (9,091)	Nove \$	mber 1, 2019
Net loss	\$	(9,091)	\$	
	\$	(9,091)	\$	
Adjustments to reconcile net loss to net cash used in operating activities:			+	(6,226
Depreciation and amortization		27,791		23,101
Amortization of debt issuance costs		2,291		1,293
Loss (gain) on property and equipment		994		(99
Stock-based compensation		6,743		6,632
Deferred income taxes		7,979		(1,899
Goodwill impairment		3,300		
Other		326		1,837
Change in operating assets and liabilities:				
Inventories		(123,811)		(178,016
Accounts payable		20,104		50,173
Other operating assets		1,138		(14,755
Other operating liabilities		36,172		(6,992
Net cash used in operating activities		(26,064)		(124,951
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchases of property and equipment		(25,638)		(28,487
Net cash used in investing activities		(25,638)		(28,487
CASH FLOWS FROM FINANCING ACTIVITIES		<u> </u>		````
Proceeds from borrowing under ABL Facility		230,000		95,000
Payments of borrowings under ABL Facility		(75,000)		(15,000
Proceeds from issuance of Term Loan Credit Agreement		266,750		_
Payments of Term Loan Facility		(385,388)		(103,863
Payment of debt issuance costs		(5,080)		
Payments of employee withholding taxes on share-based compensation		(438)		(713
Net cash provided by (used in) financing activities		30,844		(24,576
Effects of exchange rate changes on cash, cash equivalents and restricted cash		(167)		350
NET DECREASE IN CASH, CASH EQUIVALENTS AND RESTRICTED CASH		(21,025)		(177,664
CASH, CASH EQUIVALENTS AND RESTRICTED CASH,		())		(,
BEGINNING OF PERIOD		79,297		195,353
CASH, CASH EQUIVALENTS AND RESTRICTED CASH, END OF PERIOD	\$	58,272	\$	17,689
SUPPLEMENTAL CASH FLOW DATA				
Unpaid liability to acquire property and equipment	\$	2,620	\$	5,494
Income taxes paid, net of refunds	\$	257	\$	3,225
Interest paid	\$	11,334	\$	18,455
Lease liabilities arising from obtaining Operating lease right-of-use assets	\$	3,525	\$	12,083

See accompanying Notes to Condensed Consolidated Financial Statements.

LANDS' END, INC. Condensed Consolidated Statements of Changes in Stockholders' Equity (Unaudited)

	Common S	tock I	ssued	A	Additional Paid-in	F	Retained Carnings/ ccumulated	 cumulated Other nprehensive	Ste	Total ockholders'
(in thousands)	Shares		Amount		Capital		Deficit)	 Loss		Equity
Balance at January 31, 2020	32,382	\$	324	\$	360,656	\$	390	\$ (12,988)	\$	348,382
Net loss							(20,643)	_		(20,643)
Cumulative translation adjustment, net of tax	_						_	(1,259)		(1,259)
Stock-based compensation expense	—		—		1,828			—		1,828
Vesting of restricted shares	275		2		(2)		_			—
Restricted stock shares surrendered for taxes	(61)		_		(410)		_			(410)
Balance at May 1, 2020	32,596	\$	326	\$	362,072	\$	(20,253)	\$ (14,247)	\$	327,898
Net income							4,376	 _		4,376
Cumulative translation adjustment, net of tax	_						_	1,382		1,382
Stock-based compensation expense	_		_		2,714		_	_		2,714
Vesting of restricted shares	10		_				_	_		_
Restricted stock shares surrendered for taxes	(2)		_		(13)		_			(13)
Balance at July 31, 2020	32,604	\$	326	\$	364,773	\$	(15,877)	\$ (12,865)	\$	336,357
Net income			_		_		7,176	 		7,176
Cumulative translation adjustment, net of tax	_		_				—	(794)		(794)
Stock-based compensation expense	_				2,201			—		2,201
Vesting of restricted shares	5		_				—	—		_
Restricted stock shares surrendered for taxes	(1)				(15)		_	_		(15)
Balance at October 30, 2020	32,608	\$	326	\$	366,959	\$	(8,701)	\$ (13,659)	\$	344,925

	<u>Common S</u>	 	1	Additional Paid-in	Ac	cumulated		ccumulated Other nprehensive	Sto	Total ockholders'
(in thousands)	Shares	 Amount	-	Capital	-	Deficit	-	Loss	-	Equity
Balance at February 1, 2019	32,220	\$ 320	\$	352,733	\$	(17,159)	\$	(13,183)	\$	322,711
Net loss	_			_		(6,818)				(6,818)
Cumulative translation adjustment, net of tax	—	—		—		—		(234)		(234)
Change in accounting principle related to lease accounting, net of tax	_	_		_		(1,741)				(1,741)
Stock-based compensation expense	_	_		1,974		—		_		1,974
Vesting of restricted shares	185	4		(4)						_
Restricted stock shares surrendered for taxes	(42)			(687)		_		—		(687)
Balance at May 3, 2019	32,363	\$ 324	\$	354,016	\$	(25,718)	\$	(13,417)	\$	315,205
Net loss		 _		_		(3,014)		_		(3,014)
Cumulative translation adjustment, net of tax	—	—		—				(2,234)		(2,234)
Stock-based compensation expense	—	—		2,329		—		—		2,329
Vesting of restricted shares	9			—		_		—		
Restricted stock shares surrendered for taxes	(2)	—		(21)		—		—		(21)
Balance at August 2, 2019	32,370	\$ 324	\$	356,324	\$	(28,732)	\$	(15,651)	\$	312,265
Net income		 _		_		3,606		_		3,606
Cumulative translation adjustment, net of tax	_	—		—				2,290		2,290
Stock-based compensation expense	—	_		2,329		—		—		2,329
Vesting of restricted shares	3			—				—		—
Restricted stock shares surrendered for taxes		_		(5)		_		_		(5)
Balance at November 1, 2019	32,373	\$ 324	\$	358,648	\$	(25,126)	\$	(13,361)	\$	320,485

See accompanying Notes to Condensed Consolidated Financial Statements.

LANDS' END, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

NOTE 1. BACKGROUND AND BASIS OF PRESENTATION

Description of Business

Lands' End, Inc. ("Lands' End" or the "Company") is a leading uni-channel retailer of casual clothing, accessories, footwear and home products. Lands' End offers products online at <u>www.landsend.com</u>, on third party online marketplaces and through retail locations. The information on Lands' End's website is not incorporated into this Quarterly Report on Form 10-Q or into any other report or document we file with the SEC.

Terms that are commonly used in the Company's notes to Condensed Consolidated Financial Statements are defined as follows:

- ABL Facility Asset-based senior secured credit agreement, dated as of November 16, 2017, with Wells Fargo Bank, N.A. and certain other lenders as amended to date
- Adjusted EBITDA Net income (loss) net of Income tax benefit, Other income (expense), net, Interest expense, Depreciation and amortization and certain significant items
- ASC FASB Accounting Standards Codification, which serves as the source for authoritative GAAP, as supplemented by rules and interpretive releases by the SEC which are also sources of authoritative GAAP for SEC registrants
- ASU FASB Accounting Standards Update
- CARES Act The Coronavirus Aid, Relief and Economic Security Act signed into law on March 27, 2020
- Deferred Awards Time vesting stock awards
- EPS Earnings per share
- ESL ESL Investments, Inc. and its investment affiliates, including Edward S. Lampert
- FASB Financial Accounting Standards Board
- First Quarter 2020 The 13 weeks ended May 1, 2020
- Fiscal 2020 The 52 weeks ending January 29, 2021
- Fiscal 2019 The 52 weeks ended January 31, 2020
- Fiscal 2018 The 52 weeks ended February 1, 2019
- GAAP Accounting principles generally accepted in the United States
- LIBOR London inter-bank offered rate
- Option Awards Stock option awards
- Performance Awards Performance-based stock awards
- Sears Holdings or Sears Holdings Corporation Sears Holdings Corporation, a Delaware corporation, and its consolidated subsidiaries
- SEC United States Securities and Exchange Commission
- Second Quarter 2020 the 13 weeks ended July 31, 2020

- Second Quarter 2019 the 13 weeks ended August 2, 2019
- Term Loan Credit Agreement Term loan credit agreement, dated as of September 9, 2020, among the Company, Fortress Credit Corp., as Administrative Agent and Collateral Agent, and the lenders party thereto
- Term Loan Facility Term loan credit agreement, dated as of April 4, 2014, with Bank of America, N.A. and certain other lenders, and replaced by the Term Loan Credit Agreement on September 9, 2020
- Third Quarter 2020 the 13 weeks ended October 30, 2020
- Third Quarter 2019 the 13 weeks ended November 1, 2019
- Transform Holdco Transform Holdco LLC, an affiliate of ESL, which on February 11, 2019 acquired from Sears Holdings substantially all of the go-forward retail footprint, and other assets and component businesses of Sears Holdings as a going concern
- Year-to-Date 2020 The 39 weeks ended October 30, 2020
- Year-to-Date 2019 The 39 weeks ended November 1, 2019

Basis of Presentation

The Condensed Consolidated Financial Statements include the accounts of Lands' End, Inc. and its subsidiaries. All intercompany transactions and balances have been eliminated.

The accompanying unaudited Condensed Consolidated Financial Statements have been prepared in accordance with GAAP for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In the opinion of management, all material adjustments which are of a normal and recurring nature necessary for a fair presentation of the results for the periods presented have been reflected. Dollar amounts are reported in thousands, except per share data, unless otherwise noted. Interim results are not necessarily indicative of results for a full year. The information included in this Form 10-Q should be read in conjunction with information included in the Lands' End Annual Report on Form 10-K filed with the SEC on March 23, 2020.

Impact of the COVID-19 Pandemic

A novel strain of coronavirus ("COVID-19") surfaced in late 2019 and in March 2020, the World Health Organization declared COVID-19 a pandemic. Additionally, the recent spike in the pandemic leads to continued uncertainty in the Company's business and the overall economy.

Health and Safety of Employees and Consumers

From the beginning of the COVID-19 pandemic, the Company's priority has been the safety of employees and customers. On March 16, 2020, the Company temporarily closed its 26 U.S. stores. These stores reopened during Second Quarter 2020. Additionally, the Company opened four new stores in Second Quarter 2020 and one new store in Third Quarter 2020. Due to the COVID-19 pandemic, the Company has implemented extra precautions in its offices and distribution centers. These precautions were developed in line with guidance from global, federal and state health authorities, including work-from-home policies, social distancing, thermal scanning and partitions in all facilities.

Customer Demand

The eCommerce channel experienced a decline in customer demand in First Quarter 2020, which rebounded in Second Quarter 2020 and continued to be strong in Third Quarter 2020. Consequently, Year-to-Date 2020 eCommerce revenue has increased compared to prior year. The Lands' End Outfitters ("Outfitters") and Retail channels Year-to-Date 2020 revenue is lower than Year-to-Date 2019 due to the COVID-19 pandemic, which resulted in lower customer demand in both channels. The Outfitters channel is heavily weighted to the travel industry and the Retail channel experienced lengthy store closures. The Outfitters and Retail channels continued to be negatively impacted by the COVID-19 pandemic in Third Quarter 2020, however these channels have shown better results each quarter in Year-to-Date 2020. The ultimate timing and impact of customer demand levels will depend on the duration and scope of the COVID-19 pandemic, overall economic conditions and consumer preferences.

Supply Chain

The Company has not experienced significant supply chain disruptions related to the COVID-19 pandemic. The Company continues to place a priority on business continuity and contingency planning. The Company may experience disruptions in the supply chain as the pandemic continues, though the Company cannot reasonably estimate the potential impact or timing of those events, and the Company may not be able to mitigate such impact.

Expense Reduction

Beginning in First Quarter 2020, the Company took the following actions to reduce overall expense as a response to decreased customer demand due to the COVID-19 pandemic:

- Temporarily reduced base salaries, including a reduction of 50% in the base salary of its Chief Executive Officer and President, 20% reductions in the base salaries of the Company's other senior management members and scaled salary reductions throughout the Company. All salaries were restored during Third Quarter 2020.
- Furlough of approximately 70% of corporate employees and nearly 100% of retail employees from March 28, 2020 to April 13, 2020, with approximately 49% of the workforce remaining furloughed at the end of First Quarter 2020.
- Permanent reduction of approximately 10% of corporate staff during Second Quarter 2020, with all remaining furloughed personnel returning to work by mid-Second Quarter 2020. The Company incurred total severance costs of approximately \$3.0 million related to the reduction of corporate staff which was recorded in Other operating expense (income), net in the Condensed Consolidated Statements of Operations. As of October 30, 2020 approximately \$0.3 million of the severance costs had yet to be paid.
- Fiscal 2020 merit increases were eliminated.
- The Board of Directors compensation was temporarily reduced. This compensation was restored in Third Quarter 2020.
- The Company's 401(k) match has been temporarily suspended.
- Other discretionary operating expenses were significantly reduced.

In response to the COVID-19 pandemic, the Company's planned capital expenditures for Fiscal 2020 were significantly reduced.

Goodwill and Indefinite-Lived Intangible Asset

The duration and severity of the COVID-19 pandemic could result in additional future impairment charges for goodwill and the trade name indefinite-lived intangible asset. The Company considered the COVID-19 pandemic to be a triggering event in First Quarter 2020 for the Outfitters and Japan eCommerce reporting units and therefore completed an interim test for impairment of goodwill for these reporting units as of May 1, 2020. This testing resulted in no impairment of the Outfitters reporting unit and full impairment of the \$3.3 million of goodwill allocated to the Japan eCommerce reporting unit, recorded during First Quarter 2020. There was not a triggering event or impairment charges for any reporting unit in Second Quarter 2020 or Third Quarter 2020.

Lease Modifications

In April 2020, the FASB issued guidance indicating that entities may elect not to evaluate whether a concession provided by lessors is a lease modification. Under existing lease guidance, an entity would have to determine if a lease concession was the result of a new arrangement reached with the landlord, which would be accounted for under the lease modification framework, or if the concession was under the enforceable rights and obligations that existed in the original lease, which would be accounted for outside the lease modification framework. The FASB guidance provides entities with the option to elect to account for lease concessions as though the enforceable rights and obligations existed in the original lease.

During Second Quarter 2020 and Third Quarter 2020 as a result of the COVID-19 pandemic, the Company negotiated certain lease concessions with respect to some of its Company Operated stores and continues to negotiate with landlords for other leased properties. The Company elected the FASB's relief to not evaluate whether the enforceable rights and obligations existed in the original lease. The related impact of the concessions did not have a material impact on the Company's Condensed Consolidated Financial Statements during the nine months ended October 30, 2020.

NOTE 2. RECENT ACCOUNTING PRONOUNCEMENTS

In June 2016, the FASB issued ASU 2016-13, *Financial Statements - Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments,* which requires companies to measure credit losses utilizing a methodology that reflects expected credit losses and requires a consideration of a broader range of reasonable and supportable information to inform credit loss estimates relating to trade receivables, loans and other financial instruments. The standard is effective for fiscal years beginning after December 15, 2019. The Company adopted this accounting standard in First Quarter 2020. There was no material impact on the Company's Condensed Consolidated Financial Statements and related disclosures as a result of adoption.

In December 2019, the FASB issued ASU 2019-12, *Income Taxes (Topic 740): Simplifying the Accounting for Income Taxes*, which is intended to simplify the accounting for income taxes by removing certain exceptions to the general principles in Topic 740 and by clarifying and amending existing guidance to improve consistent application. This ASU is effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2020. Early adoption is permitted. Certain amendments within this ASU are required to be applied on a retrospective basis, certain other amendments are required to be applied on a modified retrospective basis and all other amendments on a prospective basis. The Company is currently evaluating the impact the adoption of this standard will have on the consolidated financial statements.

NOTE 3. EARNINGS (LOSS) PER SHARE

The numerator for both basic and diluted EPS is net income (loss). The denominator for basic EPS is based upon the number of weighted average shares of Lands' End common stock outstanding during the reporting periods. The denominator for diluted EPS is based upon the number of weighted average shares of Lands' End common stock and common stock equivalents outstanding during the reporting periods using the treasury stock method in accordance with GAAP. Potentially dilutive securities for the diluted EPS calculations consist of nonvested equity shares of common stock and in-the-money outstanding options where the current stock price exceeds the option strike price, if any, to purchase the Company's common stock.

The following table summarizes the components of basic and diluted EPS:

		13 Week	s End	ed	39 Weeks Ended				
(in thousands, except per share amounts)	October 30, 2020		Nov	ember 1, 2019	Oct	tober 30, 2020	November 1, 2019		
Net income (loss)	\$	7,176	\$	3,606	\$	(9,091)	\$	(6,226)	
Basic weighted average common shares outstanding		32,605		32,371		32,551		32,333	
Dilutive effect of stock awards		643		27				—	
Diluted weighted average common shares outstanding		33,248		32,398		32,551		32,333	
Basic income (loss) per share	\$	0.22	\$	0.11	\$	(0.28)	\$	(0.19)	
Diluted income (loss) per share	\$	0.22	\$	0.11	\$	(0.28)	\$	(0.19)	

Stock awards are considered anti-dilutive based on the application of the treasury stock method or in the event of a net loss. There were 570,364, 653,235, 1,213,317 and 763,163 anti-dilutive shares excluded from the diluted weighted average shares outstanding for Third Quarter 2020, Third Quarter 2019, Year-to-Date 2020 and Year-to-Date 2019, respectively.

NOTE 4. OTHER COMPREHENSIVE LOSS

Other comprehensive loss encompasses all changes in equity other than those arising from transactions with stockholders and is comprised solely of foreign currency translation adjustments.

		13 Week	s End	ed	39 Weeks Ended				
(in thousands)	October 30, 2020		Nov	ember 1, 2019	Octob	oer 30, 2020	Nov	ember 1, 2019	
Beginning balance: Accumulated other comprehensive loss (net of tax of \$3,420, \$4,165, \$3,453 and \$3,505 respectively)	\$	(12,865)	\$	(15,651)	\$	(12,988)	\$	(13,183)	
Other comprehensive income (loss):	Ψ	(12,000)	Ψ	(10,001)	Ψ	(12,500)	Ψ	(15,105)	
Foreign currency translation adjustments (net of tax of \$(138), \$(613), \$(171) and \$47 respectively)		(794)		2,290		(671)		(178)	
Ending balance: Accumulated other comprehensive loss (net of tax of \$3,282, \$3,552, \$3,282 and \$3,552 respectively)	\$	(13,659)	\$	(13,361)	\$	(13,659)	\$	(13,361)	

No amounts were reclassified out of Accumulated other comprehensive loss during any of the periods presented.

NOTE 5. DEBT

On September 9, 2020, the Company entered into the Term Loan Credit Agreement and the Second Amendment to the ABL Facility, entered into on August 12, 2020, became effective.

The Company's debt consisted of the following:

	October 30	, 2020	November 1	, 2019	January 31, 2020		
(in thousands)	Amount	Rate	Amount	Rate	Amount	Rate	
Term Loan Facility, maturing April 4, 2021*	\$	%	\$ 386,675	5.29%	\$ 385,388	5.05%	
Term Loan Credit Agreement, maturing September 9, 2025	275,000	10.75%	—	%	—	%	
ABL Facility, maturing November 16, 2022	155,000	2.27%	80,000	3.54%	—	%	
	430,000		466,675		385,388		
Less: Current borrowings and short-term portion of long-term							
debt	13,750		85,150		5,150		
Less: Unamortized debt issuance costs	12,550		1,919		1,581		
Long-term debt, net	\$ 403,700		\$ 379,606		\$ 378,657		

*The Term Loan Facility was refinanced on September 9, 2020 with the Term Loan Credit Agreement and \$125.0 million of borrowings from the ABL Facility.

The following table summarizes the Company's borrowing availability under the ABL Facility:

(in thousands)	Octol	oer 30, 2020	Nove	mber 1, 2019	January 31, 2020		
ABL Facility maximum borrowing	\$	275,000	\$	175,000	\$	175,000	
Less: Outstanding borrowings		155,000		80,000		—	
Less: Outstanding letters of credit		15,265		12,531		23,299	
Borrowing availability under ABL Facility	\$	104,735	\$	82,469	\$	151,701	

Maturity; Amortization and Prepayments

The Term Loan Credit Agreement matures on September 9, 2025 and amortizes at a rate equal to 1.25% per quarter. Additionally the Term Loan Credit Agreement is subject to mandatory prepayments in an amount equal to a percentage of the borrower's excess cash flows in each fiscal year, ranging from 0% to 75% depending on the Company's total leverage ratio, and with the proceeds of certain asset sales, casualty events and extraordinary receipts. The loan may not be voluntarily prepaid during the first



two years of its term. A prepayment premium is applicable to voluntary prepayments and certain mandatory prepayments made prior to the fourth anniversary of the closing date of the Term Loan Credit Agreement.

The ABL Facility matures on November 16, 2022.

Guarantees; Security

Pursuant to a Term Loan Guaranty and Security Agreement, dated September 9, 2020, all obligations under the Term Loan Credit Agreement are unconditionally guaranteed by Lands' End, Inc. and subject to certain exceptions, each of its existing and future direct and indirect subsidiaries. The Term Loan Credit Agreement is secured by a first priority security interest in certain property and assets of the borrowers and guarantors, including certain fixed assets such as real estate, stock of the subsidiaries and intellectual property, in each case, subject to certain exceptions. The Term Loan Credit Agreement is also secured by a second priority security interest in certain working capital of the borrowers and guarantors consisting primarily of accounts receivable and inventory, with certain exceptions.

The ABL Facility is secured by a first priority security interest in certain working capital of the borrowers and guarantors consisting primarily of accounts receivable and inventory.

Interest; Fees

The interest rates per annum applicable to the loans under the Term Loan Credit Agreement are based on a fluctuating rate of interest measured by reference to, at the borrower's election, either (1) an adjusted LIBOR (with a minimum rate of 1%) plus 9.75%, or (2) an alternative base rate (which is the greater of (i) the prime rate published in the Wall Street Journal, (ii) the federal funds rate, which shall be no lower than 0%, plus ½ of 1%, and (iii) the one month LIBOR rate plus 1% per annum) plus 8.75%.

An upfront fee equal to 3.00% of the principal amount of the Term Loan Credit Agreement was paid upon funding of the Term Loan Credit Agreement. Customary agency fees are payable annually. Additionally, upon entering into the Term Loan Credit Agreement, the Company incurred \$4.7 million in debt origination fees.

The borrowing margin under the ABL Facility is subject to adjustment based on the average daily total loans outstanding under the ABL Facility for the preceding fiscal quarter. For LIBOR loans, the interest rate is LIBOR (subject to an interest rate floor of 0.75%) plus a borrowing margin which is, where the average daily total loans outstanding for the previous quarter are (i) less than \$50.0 million, 1.75%, (ii) equal to or greater than \$50.0 million but less than \$200.0 million, 2.25%, and (iv) greater than \$200.0 million, 3.50%. For base rate loans, the borrowing margin is, where the average daily total loans outstanding for the average daily total loans outstanding for the previous quarter are (i) less than \$100.0 million, 2.25%, and (iv) greater than \$200.0 million, 5.00%. For base rate loans, the borrowing margin is, where the average daily total loans outstanding for the previous quarter are (i) less than \$100.0 million, 1.25%, (ii) equal to or greater than \$100.0 million but less than \$100.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or

Additionally, if average daily total loans outstanding for the previous quarter under the ABL Facility are (i) less than 50% of the lesser of (a) the aggregate commitments and (b) the borrowing base (the "Loan Cap"), the commitment fee percentage will equal 0.375% and (ii) equal to or greater than 50% of the Loan Cap, the commitment fee percentage will equal 0.25%. The commitment fee is computed as the applicable percentage multiplied by the actual daily amount by which the aggregate commitments exceed the total outstanding loans and letter of credit obligations in the preceding quarter.

Representations and Warranties; Covenants

The Term Loan Credit Agreement contains various representations and warranties, and restrictive covenants that, among other things, and subject to specified exceptions, restricts the ability of Lands' End and its subsidiaries to incur indebtedness (including guarantees), grant liens, make investments, make dividends or distributions with respect to capital stock, make prepayments on other indebtedness, engage in mergers or change the nature of their business.

The Term Loan Credit Agreement is subject to certain financial covenants, including a quarterly maximum total leverage ratio test, a weekly minimum liquidity test and an annual maximum capital expenditure amount.

The Term Loan Credit Agreement contains certain affirmative covenants, including reporting requirements such as delivery of financial statements, certificates and notices of certain events, maintaining insurance, and providing additional guarantees and collateral in certain circumstances.

Additionally, the ABL Facility has a cash maintenance provision, which applies a limit of \$75.0 million on the amount of cash and cash equivalents (subject to certain exceptions) that the Company may hold when outstanding loans under the ABL Facility are equal to or exceed \$125.0 million.

The Company was in compliance with all operating and financial covenants related to the Term Loan Credit Agreement and the ABL Facility as of October 30, 2020.

Events of Default

The Term Loan Credit Agreement and ABL Facility include customary events of default including non-payment of principal, interest or fees, violation of covenants, inaccuracy of representations or warranties, cross defaults to certain other material indebtedness, bankruptcy and insolvency events, invalidity or impairment of guarantees or security interests, and material judgments and change of control.

NOTE 6. STOCK-BASED COMPENSATION

The Company expenses the fair value of all stock awards over their respective vesting periods, ensuring that, the amount of cumulative compensation cost recognized at any date is at least equal to the portion of the grant-date fair value of the award that is vested at that date. The Company has elected to adjust compensation expense for an estimated forfeiture rate for those shares not expected to vest and to recognize compensation cost on a straight-line basis for awards that only have a service requirement with multiple vest dates.

The Company has granted the following types of stock awards to employees at management levels and above:

- i. Time vesting stock awards ("Deferred Awards") are in the form of restricted stock units and only require each recipient to complete a service period for the award to be earned. Deferred Awards generally vest over three years. The fair value of Deferred Awards is based on the closing price of the Company's common stock on the grant date and is reduced for estimated forfeitures of those awards not expected to vest due to employee turnover.
- ii. Performance-based stock awards ("Performance Awards") are in the form of restricted stock units and have, in addition to a service requirement, performance criteria that must be achieved for the awards to be earned. For Performance Awards granted in Fiscal 2018 and after, the Target Shares earned can range from 50% to 200% once minimum thresholds have been reached, and depend on the achievement of Adjusted EBITDA and revenue performance measures for the cumulative three-fiscal year performance period beginning in the fiscal year of the grant date. The applicable percentage of the Target Shares, as determined by performance, vest after the completion of the applicable three-year performance period, and unearned Target Shares are forfeited. The fair value of the Performance Awards granted in Fiscal 2018 and after are based on the closing price of the Company's common stock on the grant date. Stock based compensation expense is recognized ratably over the related service period, reduced for estimated forfeitures of those awards not expected to vest due to employee turnover, and adjusted based on the Company's estimate of the percentage of the aggregate Target Shares expected to be earned. Based on performance to date, the Company is currently accruing for Performance Awards based on a 100% payout, which is reflected in the financial information below.
- iii. Stock option awards ("Option Awards") provide the recipient with the option to purchase a set number of shares at a stated exercise price over the term of the contract, which is ten years for all Option Awards currently outstanding. Options are granted with a strike price equal to the stock price on the date of grant and vest ratably over a four-year period. The fair value of each Option Award is estimated on the grant date using the Black-Scholes option pricing model.

The following table provides a summary of the Company's stock-based compensation expense, which is included in Selling and administrative expense in the Condensed Consolidated Statements of Operations:

		13 Week	ks Ended		39 Weeks Ended				
(in thousands)	October 30, 2020		November 1, 2019		October 30, 2020		November 1, 2019		
Deferred Awards	\$	1,442	\$	1,531	\$	4,466	\$	4,429	
Performance Awards		572		611		1,716		1,642	
Option Awards		187		187		561		561	
Total stock-based compensation expense	\$	2,201	\$	2,329	\$	6,743	\$	6,632	

The following table provides a summary of the Deferred Awards activity for Year-to-Date 2020:

	Deferred Awards						
(in thousands, except per share amounts)	Number of Shares	Weighted Average Grant Date Fair Value per Share					
Unvested as of January 31, 2020	745	\$ 18.49					
Granted	763	6.92					
Vested	(290)	19.68					
Forfeited or expired	(118)	11.68					
Unvested as of October 30, 2020	1,100	\$ 10.87					

Total unrecognized stock-based compensation expense related to unvested Deferred Awards was approximately \$6.9 million as of October 30, 2020, which is expected to be recognized ratably over a weighted average period of 1.8 years. Deferred Awards granted to employees during Fiscal 2020 vest ratably over a period of three years.

The following table provides a summary of the Performance Awards activity for Year-to-Date 2020:

	Performance Awards					
(in thousands, except per share amounts)	Number of Shares	Weighted Average Grant Date Fair Value per Share				
Unvested as of January 31, 2020	412	\$ 18.15				
Granted						
Vested		—				
Forfeited or expired	(35)	18.02				
Unvested as of October 30, 2020	377	\$ 18.16				

Total unrecognized stock-based compensation expense related to unvested Performance Awards was approximately \$2.1 million as of October 30, 2020, which is expected to be recognized ratably over a weighted average period of 1.2 years. Performance Awards granted to employees during Fiscal 2019 and Fiscal 2018 vest, if earned, after completion of the applicable three-year performance period.

The following table provides a summary of the Options Award activity for Year-to-Date 2020:

	Option	Option Awards						
(in thousands, except per share amounts)	Number of Shares	Grant	ighted Average t Date Fair Value per Share					
Unvested as of January 31, 2020	171	\$	8.73					
Granted	_		_					
Vested	(85)		8.73					
Forfeited or expired			_					
Unvested as of October 30, 2020	86	\$	8.73					
		1 00 2 1	1 6.0 ± 1.20					

Total unrecognized stock-based compensation expense related to unvested Option Awards was approximately \$0.3 million as of October 30, 2020, which is expected to be recognized ratably over a weighted average period of 0.4 years. The Option Awards have a life of ten years and vest ratably over the first four years. As of October 30, 2020, 257,352 shares related to Option Awards were exercisable. No options have been exercised as of October 30, 2020.

NOTE 7. FAIR VALUE MEASUREMENTS OF FINANCIAL ASSETS AND LIABILITIES

Restricted cash is reflected on the Condensed Consolidated Balance Sheets at fair value. The fair value of restricted cash was \$2.1 million, \$1.8 million and \$2.1 million as of October 30, 2020, November 1, 2019 and January 31, 2020, respectively based on Level 1 inputs. Restricted cash amounts are valued based upon statements received from financial institutions.

The carrying amount of the Company's Cash and cash equivalents, Accounts receivable, net, Accounts payable, and Other current liabilities approximate their fair value as recorded due to the short-term maturity of these instruments.

Carrying values and fair values of the Company's Term Loan Credit Agreement and Term Loan Facility, including short-term portion, in the Condensed Consolidated Balance Sheets are as follows:

	October	30, 2020	Novembe	r 1, 2019	January 31, 2020		
	Carrying	Fair	Carrying	Fair	Carrying	Fair	
(in thousands)	Amount	Value	Amount	Value	Amount	Value	
Long-term debt, including short-term portion	\$ 275,000	\$ 275,000	\$ 386,675	\$ 372,175	\$ 385,388	\$ 378,643	

Long-term debt was valued utilizing Level 3 valuation techniques based on a third party analysis as of October 30, 2020. Long-term debt, including short-term portion, was valued utilizing Level 2 valuation techniques based on the closing inactive market bid price on November 1, 2019, and January 31, 2020. There were no nonfinancial assets or nonfinancial liabilities recognized at fair value on a nonrecurring basis as of October 30, 2020, November 1, 2019, and January 31, 2020.

NOTE 8. INCOME TAXES

Provision for Income Taxes

The CARES Act, among other things, includes provisions related to refundable payroll tax credits, deferment of employer side social security payments, net operating loss utilization and carryback periods, modifications to the net interest deduction limitations, increased limitations on qualified charitable contributions, and technical corrections to tax depreciation methods for qualified improvement property.

At the end of each quarter, the Company estimates its effective income tax rate pursuant to ASC 740. The rate for the period consists of the tax rate expected to be applied for the full year to ordinary income adjusted for any discrete items recorded in the period.

Discrete items that were recognized Year-to-Date 2020 included the vesting of certain share-based compensation awards and the technical corrections aspect of the CARES Act related to carryback of net operating losses ("NOLs") in years beginning in 2017. The effective income tax rate for the full year is determined by the level and composition of income (loss) before income taxes, excluding discrete items as discussed above, which is subject to federal, state, local and foreign income taxes.

The Company recorded a tax expense at an overall effective tax rate of 27.7% and 27.2% for Third Quarter 2020 and Third Quarter 2019, respectively and tax benefit of 39.3% and 51.9% for Year-to-Date 2020 and Year-to-Date 2019, respectively. The Year-to-Date 2020 rate reflects the estimated tax benefits as a result of the CARES Act. The Year-to-Date 2019 rates reflect the tax benefits resulting from the change in status of various foreign jurisdictions.

NOTE 9. COMMITMENTS AND CONTINGENCIES

Legal Proceedings

The Company is party to various claims, legal proceedings and investigations arising in the ordinary course of business. Some of these actions involve complex factual and legal issues and are subject to uncertainties. At this time, the Company is not able to either predict the outcome of these legal proceedings or reasonably estimate a potential range of loss with respect to the proceedings. While it is not feasible to predict the outcome of such pending claims, proceedings and investigations with certainty, management is of the opinion that their ultimate resolution should not have a material adverse effect on results of operations, cash flows or financial position.

As disclosed in the Company's Annual Report on Form 10-K for the year ended January 31, 2020, the Company is the defendant in three separate lawsuits, each of which seeks class certification and allege adverse health events and personal property damage as a result of wearing uniforms manufactured by Lands' End: (1) *Gilbert et al. v. Lands' End, Inc.*, United States District Court for the Western District of Wisconsin, Civil Action No. 3:19-cv-00823-JDP, complaint filed October 3, 2019; (2) *Andrews et al. v. Lands' End, Inc.*, United States District Court for the Western District of Wisconsin, Civil Action No. 3:19-cv-01066-JDP, complaint filed on December 31, 2019, on behalf of 521 named plaintiffs, later amended to include 1,089 named plaintiffs; and (3) *Davis et al. v. Lands' End, Inc. and Lands' End Business Outfitters, Inc.*, United States District Court for the Western District of Wisconsin, Case No. 3:20-cv-00195, complaint filed on March 4, 2020.

By order dated April 20, 2020, the Court consolidated the *Gilbert* and *Andrews* cases (the "Consolidated Wisconsin Action"), stayed the *Davis* case and denied Lands' End's motion to strike class allegations. A fourth case, *DeCrescentis et al., v. Lands' End, Inc.*, United States District Court for the Southern District of New York, Civil Action No. 1 9-cv- 4717-LJL, complaint filed May 22, 2019, was voluntarily dismissed, without prejudice, on May 15, 2020. Plaintiffs in the Consolidated Wisconsin Action seek class certification with respect to performance of the uniforms and warranty claims.

The Consolidated Wisconsin Action continues to be in discovery.

The Company is vigorously defending the Consolidated Wisconsin Action and believes it is without merit.

NOTE 10. RELATED PARTY TRANSACTIONS

According to statements on Schedule 13D filed with the SEC by ESL, ESL beneficially owns significant portions of both the Company's outstanding shares of common stock and while it was publicly traded, owned a significant portion of the common stock of Sears Holdings Corporation. Therefore, Sears Holdings Corporation, the Company's former parent company, is considered a related party.

On February 11, 2019 Transform Holdco acquired from Sears Holdings substantially all of the go-forward retail footprint, and other assets and component businesses of Sears Holdings as a going concern. The Company believes that ESL holds a significant portion of the membership interest of Transform Holdco and therefore considers that entity to be a related party as well.

Sourcing

The Company contracted with a subsidiary of Sears Holdings, which became a subsidiary of Transform Holdco, to provide agreed upon buying agency services, on a non-exclusive basis, in foreign territories from where the Company purchases merchandise. The Company's contract for these services expired on June 30, 2020.

These services, primarily based upon quantities purchased, include quality-control functions, regulatory compliance, product claims management and new vendor selection and setup assistance. There was no expense from these services for the 13 weeks ended October 30, 2020. The expense from these services for the 13 weeks ended November 1, 2019 was \$3.2 million. Total expense from these services for the 39 weeks ended October 30, 2020 and November 1, 2019 was \$2.2 million and \$6.2 million respectively. These amounts are capitalized into inventory and are expensed through cost of goods sold over the course of inventory turns and included in Cost of sales in the Condensed Consolidated Statements of Operations.

NOTE 11. SEGMENT REPORTING

The Company's operating segments consist of U.S. eCommerce, Outfitters, Europe eCommerce, Japan eCommerce and Retail. The Company determined that each of the operating segments have similar economic and other qualitative characteristics thus the results of the operating segments are aggregated into one reportable external segment, consistent with the Company's multi-channel business approach.

Net revenue is presented by product channel in the following table:

		13 Week	ed	39 Weeks Ended				
(in thousands)	Octo	October 30, 2020		November 1, 2019		October 30, 2020		mber 1, 2019
Net revenue:								
eCommerce	\$	289,799	\$	242,328	\$	741,541	\$	669,880
Outfitters		61,998		83,342		131,214		191,877
Retail		8,185		14,353		16,318		38,966
Total net revenue	\$	359,982	\$	340,023	\$	889,073	\$	900,723

NOTE 12. REVENUE

Revenue includes sales of merchandise and delivery revenue related to merchandise sold. Substantially all of the Company's revenue is recognized when control of product passes to customers, which for the eCommerce and Outfitters channels is when the merchandise is expected to be received by the customer and for the Retail channel is at the time of sale in the store. The Company recognizes revenue, including shipping and handling fees billed to customers, in the amount expected to be received when control of the Company's products transfers to customers, and is presented net of various forms of promotions, which range from contractually-

fixed percentage price reductions to sales returns, discounts, and other incentives that may vary in amount. Variable amounts are estimated based on an analysis of historical experience and adjusted as better estimates become available.

The Company's revenue is disaggregated by product channel and geographic location. Revenue by product channel is presented in Note 11, *Segment Reporting*. Revenue by geographic location was:

	13 Weeks Ended						39 Weeks Ended				
(in thousands)	October 30, 2020		November 1, 2019		October 30, 2020		November 1, 201				
Net revenue:											
United States	\$	297,609	\$	297,166	\$	734,515	\$	768,609			
Europe		45,879		28,344		108,630		87,870			
Asia		10,909		9,633		34,562		33,271			
Other		5,585		4,880		11,366		10,973			
Total Net revenue	\$	359,982	\$	340,023	\$	889,073	\$	900,723			

Contract Liabilities

Contract liabilities consist of payments received in advance of the transfer of control to the customer. As products are delivered and control transfers, the Company recognizes the deferred revenue in Net revenue in the Condensed Consolidated Statements of Operations. The following table summarizes the deferred revenue associated with payments received in advance of the transfer of control to the customer, which is reported in Other current liabilities in the Condensed Consolidated Balance Sheets, as well as amounts recognized through Net revenue for each period presented. The remainder of deferred revenue as of October 30, 2020 is expected to be recognized in Net revenue in the fiscal quarter ending January 29, 2021, as products are delivered to customers.

	13 Weeks Ended					39 Weeks Ended			
(in thousands)	October 30, 2020		November 1, 2019		October 30, 2020		November 1, 201		
Deferred revenue beginning of period	\$	11,901	\$	9,411	\$	8,096	\$	9,051	
Deferred revenue recognized in period		(11,901)		(9,411)		(8,096)		(9,051)	
Revenue deferred in period		35,364		15,178		35,364		15,178	
Deferred revenue end of period	\$	35,364	\$	15,178	\$	35,364	\$	15,178	

Revenue from gift cards is recognized when (i) the gift card is redeemed by the customer for merchandise, or (ii) as gift card breakage, an estimate of gift cards which will not be redeemed where the Company does not have a legal obligation to remit the value of the unredeemed gift cards to the relevant jurisdictions. Gift card breakage is recorded within Net revenue in the Condensed Consolidated Statements of Operations. Prior to their redemption, gift cards are recorded as a liability, included within Other current liabilities in the Condensed Consolidated Balance Sheets. The liability is estimated based on expected breakage that considers historical patterns of redemption. The following table provides the reconciliation of the contract liability related to gift cards:

	13 Weeks Ended					39 Weeks Ended			
(in thousands)	Octob	October 30, 2020		November 1, 2019		October 30, 2020		nber 1, 2019	
Balance as of beginning of period	\$	23,651	\$	20,443	\$	22,592	\$	18,191	
Gift cards sold		13,367		17,473		33,302		46,497	
Gift cards redeemed		(12,245)		(17,041)		(30,959)		(43,121)	
Gift card breakage		(76)		(171)		(238)		(863)	
Balance as of end of period	\$	24,697	\$	20,704	\$	24,697	\$	20,704	

Refund Liabilities

Refund liabilities, primarily associated with product sales returns and retrospective volume rebates, represent variable consideration and are estimated and recorded as a reduction to Net revenue based on historical experience. As of October 30, 2020, November 1, 2019 and January 31, 2020, \$23.6 million, \$22.9 million and \$21.6 million, respectively, of refund liabilities, primarily associated with product returns, are reported in Other current liabilities in the Condensed Consolidated Balance Sheets. An asset for product returns is recorded in Prepaid expenses and other current assets in the Condensed Consolidated Balance Sheets.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

You should read the following discussion in conjunction with the Condensed Consolidated Financial Statements and accompanying notes included elsewhere in this Quarterly Report on Form 10-Q. This Management's Discussion and Analysis of Financial Condition and Results of Operations contains forward-looking statements. The matters discussed in these forward-looking statements are subject to risks, uncertainties, and other factors that could cause actual results to differ materially from those made, projected or implied in the forward-looking statements. See "Cautionary Statements Concerning Forward-Looking Statements" below and "Item 1A. Risk Factors" in our Annual Report filed on Form 10-K for the year ended January 31, 2020, the risk factors contained in our Current Report on Form 8-K dated June 2, 2020, and "Part II, Item 1A Risk Factors" of this Quarterly Report on Form 10-Q, for a discussion of the uncertainties, risks and assumptions associated with these statements.

As used in this Quarterly Report on Form 10-Q, references to the "Company", "Lands' End", "we", "us", "our" and similar terms refer to Lands' End, Inc. and its subsidiaries. Our fiscal year ends on the Friday preceding the Saturday closest to January 31. Other terms that are commonly used in this Quarterly Report on Form 10-Q are defined as follows:

- ABL Facility Asset-based senior secured credit agreement, dated as of November 16, 2017, with Wells Fargo Bank, N.A. and certain other lenders as amended to date
- CARES Act The Coronavirus Aid, Relief and Economic Security Act signed into law on March 27, 2020.
- Company Operated stores Lands' End retail stores in the Retail channel
- Debt Facilities Collectively, the ABL Facility, Term Loan Facility and Term Loan Credit Agreement
- EOM Enterprise order management software solutions
- ESL ESL Investments, Inc. and its investment affiliates, including Edward S. Lampert
- First Quarter 2020 The 13 weeks ended May 1, 2020
- First Quarter 2019 The 13 weeks ended May 3, 2019
- Fiscal 2020 The 52 weeks ending January 29, 2021
- Fiscal 2019 The 52 weeks ended January 31, 2020
- Fiscal 2018 The 52 weeks ended February 1, 2019
- GAAP Accounting principles generally accepted in the United States
- Lands' End Shops at Sears Lands' End shops operated within Sears stores
- LIBOR London inter-bank offered rate
- Sears Holdings or Sears Holdings Corporation Sears Holdings Corporation, a Delaware corporation, and its consolidated subsidiaries
- SEC United States Securities and Exchange Commission
- Second Quarter 2020 the 13 weeks ended July 31, 2020
- Separation On April 4, 2014 Sears Holdings distributed 100% of the outstanding common stock of Lands' End to its shareholders
- Term Loan Credit Agreement Term loan credit agreement, dated as of September 9, 2020, among the Company, Fortress Credit Corp., as Administrative Agent and Collateral Agent, and the lenders party thereto
- Term Loan Facility Term loan credit agreements, dated as of April 4, 2014, with Bank of America, N.A. and certain other lenders, and replaced by the Term Loan Credit Agreement on September 9, 2020

- Third Quarter 2020 the 13 weeks ended October 30, 2020
- Third Quarter 2019 the 13 weeks ended November 1, 2019
- Transform Holdco Transform Holdco LLC, an affiliate of ESL, which on February 11, 2019 acquired from Sears Holdings substantially all of the go-forward retail footprint, and other assets and component businesses of Sears Holdings as a going concern
- Year-to-Date 2020 The 39 weeks ended October 30, 2020
- Year-to-Date 2019 The 39 weeks ended November 1, 2019

Executive Overview

Description of the Company

Lands' End is a leading uni-channel retailer of casual clothing, accessories, footwear and home products. Operating out of America's heartland, we believe our vision and values make a strong connection with our core customers. We offer products online at <u>www.landsend.com</u>, on third party online marketplaces and through retail locations. We are a classic American lifestyle brand with a passion for quality, legendary service and real value, and seek to deliver timeless style for women, men, kids and the home.

Lands' End was founded in 1963 by Gary Comer and his partners to sell sailboat hardware and equipment by catalog. While our product focus has shifted significantly over the years, we have continued to adhere to our founder's motto as one of our guiding principles: "Take care of the customer, take care of the employee and the rest will take care of itself."

Lands' End seeks to provide a common customer experience regardless of whether our customers are interacting with us on our company websites, third party marketplaces, at Company Operated stores or other distribution outlets. We have one external reportable segment and identify our operating segments according to how our business activities are managed and evaluated. Our operating segments consist of U.S. eCommerce, Retail, Lands' End Outfitters"), Europe eCommerce and Japan eCommerce. We have determined that each of our operating segments share similar economic and other qualitative characteristics, and therefore the results of our operating segments are aggregated into one external reportable segment.

Lands' End's product channels are eCommerce, Retail and Outfitters. eCommerce offers products through the Company's eCommerce websites, third party online marketplaces and direct mail catalogs. Retail sells products and services through Company Operated stores. Outfitters sells products to end consumers, located primarily in the United States, through negotiated arrangements with client organizations to make specific styles or embroidered products available to members of client organizations, as well as through the Company's eCommerce websites and direct mail catalogs.

Impact of the COVID-19 Pandemic

We have seen the profound impact that the COVID-19 pandemic is having on human health, the global economy and society at large. The recent spike in the pandemic leads to continued uncertainty in our business and the overall economy. Lands' End has been actively addressing the COVID-19 pandemic and its impact globally, working to mitigate the potential impacts to our employees, customers and business. The impact of the COVID-19 pandemic, and measures to prevent its spread, are affecting our business in a number of ways.

We continue to believe that we will emerge from these events well positioned for long-term growth, though we cannot reasonably estimate the duration and severity of this global pandemic or its ultimate impact on the global economy and our business and results.

Health and Safety of our People and Consumers

From the beginning of the COVID-19 pandemic, our priority has been the safety of our employees and customers. On March 16, 2020, we temporarily closed our 26 U.S. stores. These stores reopened during Second Quarter 2020. Additionally, the Company opened four new stores in Second Quarter 2020 and one new store in Third Quarter 2020. Due to the COVID-19 pandemic we have implemented extra precautions in our offices and distribution centers. These precautions were developed in line with guidance from global, federal and state health authorities, including work-from-home policies, social distancing, thermal scanning and partitions in our facilities.

Customer Demand

The eCommerce channel experienced a decline in customer demand in First Quarter 2020, which rebounded in Second Quarter 2020 and continued to be strong in Third Quarter 2020. Consequently, Year-to-Date 2020 eCommerce revenue has increased



compared to prior year. The Outfitters and Retail channels Year-to-Date 2020 revenue is lower than Year-to-Date 2019 due to the COVID-19 pandemic, which resulted in lower customer demand in both channels. The Outfitters channel is heavily weighted to the travel industry and the Retail channel experienced lengthy store closures. The Outfitters and Retail channels continued to be negatively impacted by the COVID-19 pandemic in Third Quarter 2020, however these channels have shown better results each quarter in Year-to-Date 2020. The ultimate timing and impact of customer demand levels will depend on the duration and scope of the COVID-19 pandemic, overall economic conditions and consumer preferences.

Supply Chain

We have not experienced significant supply chain disruptions related to the COVID-19 pandemic. We continue to place a priority on business continuity and contingency planning. We may experience disruptions in our supply chain as the pandemic continues, though we cannot reasonably estimate the potential impact or timing of those events, and we may not be able to mitigate such impact.

Expense Reduction

Beginning in First Quarter 2020, we took the following actions to reduce overall expense as a response to decreased customer demand due to the COVID-19 pandemic:

- Temporarily reduced base salaries, including a reduction of 50% in the base salary of our Chief Executive Officer and President, 20% reduction in the base salaries of our other senior management members and scaled salary reductions throughout the Company. All salaries were restored during Third Quarter 2020.
- Furlough of approximately 70% of corporate employees and nearly 100% of retail employees from March 28, 2020 to April 13, 2020, with approximately 49% of the workforce remaining furloughed at the end of First Quarter 2020.
- Permanent reduction of approximately 10% of corporate staff during Second Quarter 2020, with all remaining furloughed personnel returning to work by mid-Second Quarter 2020. The Company incurred total severance costs of approximately \$3.0 million related to the reduction of corporate staff which was recorded in Other operating expense (income), net in the Condensed Consolidated Statements of Operations. As of October 30, 2020, approximately \$0.3 million of the severance costs had yet to be paid.
- Fiscal 2020 merit increases were eliminated.
- The Board of Directors compensation was temporarily reduced. This compensation was restored in Third Quarter 2020.
- The Company's 401(k) match has been temporarily suspended.
- Other discretionary operating expenses were significantly reduced.

Basis of Presentation

The Condensed Consolidated Financial Statements have been prepared in accordance with GAAP and include the accounts of Lands' End, Inc. and its subsidiaries. All intercompany transactions and balances have been eliminated. The COVID-19 pandemic has had an impact on our Year-to-Date 2020 results, and we expect it to continue to have an impact on our results. As such, this interim period, as well as upcoming periods, may not be comparable to past performance or indicative of future performance.

Related party

Following the Separation, we began operating as a separate, publicly traded company, independent from Sears Holdings. According to statements on Schedule 13D filed with the SEC by ESL, ESL beneficially owns a significant portion of the Company's outstanding shares of common stock and while it was publicly traded, owned a significant portion of the common stock of Sears Holdings Corporation. Therefore, Sears Holdings Corporation, the Company's former parent company, is considered a related party both prior to and subsequent to the Separation. On February 11, 2019, Transform Holdco acquired from Sears Holdings substantially all of the go-forward retail footprint, and other assets and component businesses of Sears Holdings as a going concern. We believe that ESL holds a significant portion of the membership interests of Transform Holdco and therefore consider that entity to be a related party as well.

Seasonality

We experience seasonal fluctuations in our net revenue and operating results and historically have realized a significant portion of our net revenue and earnings for the year during our fourth fiscal quarter. We generated 37.9% and 34.6% of our net revenue in the fourth fiscal quarter of Fiscal 2019 and Fiscal 2018 respectively. Thus, lower than expected fourth quarter net revenue could have an adverse impact on our annual operating results.

Working capital requirements typically increase during the second and third quarters of the fiscal year as inventory builds to support peak shipping/selling periods and, accordingly, typically decrease during the fourth quarter of the fiscal year as inventory is shipped/sold. Cash provided by operating activities is typically higher in the fourth quarter of the fiscal year due to reduced working capital requirements during that period.

Results of Operations

The following table sets forth, for the periods indicated, selected income statement data:

	13 Weeks Ended								
		October 30, 2020			November	r 1, 2019			
			% of			% of			
(in thousands)		\$'s	Net revenue		\$'s	Net revenue			
Net revenue	\$	359,982	100.0%	\$	340,023	100.0%			
Cost of sales (excluding depreciation and amortization)		196,527	54.6%		185,848	54.7%			
Gross profit		163,455	45.4%		154,175	45.3%			
Selling and administrative		134,890	37.5%		135,417	39.8%			
Depreciation and amortization		9,627	2.7%		8,076	2.4%			
Other operating expense (income), net		255	0.1%		(225)	(0.1)%			
Operating income		18,683	5.2%		10,907	3.2%			
Interest expense		9,005	2.5%		6,121	1.8%			
Other income, net		(250)	(0.1)%		(166)	(0.0)%			
Income before income taxes		9,928	2.8%		4,952	1.5%			
Income tax expense		2,752	0.8%		1,346	0.4%			
NET INCOME	\$	7,176	2.0%	\$	3,606	1.1%			

	39 Weeks Ended						
	October 30, 2020			November 1, 2019			
			% of			% of	
(in thousands)		\$'s	Net revenue		\$'s	Net revenue	
Net revenue	\$	889,073	100.0%	\$	900,723	100.0%	
Cost of sales (excluding depreciation and amortization)		496,041	55.8%		497,589	55.2%	
Gross profit		393,032	44.2%		403,134	44.8%	
Selling and administrative		352,164	39.6%		374,521	41.6%	
Depreciation and amortization		27,791	3.1%		23,101	2.6%	
Other operating expense (income), net		7,913	0.9%		(99)	(0.0)%	
Operating income		5,164	0.6%		5,611	0.6%	
Interest expense		19,232	2.2%		20,190	2.2%	
Other expense (income), net		910	0.1%		(1,640)	(0.2)%	
Loss before income taxes		(14,978)	(1.7)%		(12,939)	(1.4)%	
Income tax benefit		(5,887)	(0.7)%		(6,713)	(0.7)%	
NET LOSS	\$	(9,091)	(1.0)%	\$	(6,226)	(0.7)%	

Depreciation and amortization are not included in our cost of sales because we are a reseller of inventory and do not believe that including depreciation and amortization is meaningful. As a result, our gross margins may not be comparable to other entities that include depreciation and amortization related to the sale of their product in their gross margin measure.

Net Income and Adjusted EBITDA

We recorded Net income of \$7.2 million in Third Quarter 2020 compared to \$3.6 million in the Third Quarter 2019. In addition to our Net income determined in accordance with GAAP, for purposes of evaluating operating performance, we use an Adjusted EBITDA measurement. Adjusted EBITDA is computed as Net income appearing on the Condensed Consolidated Statements of Operations net of Income tax benefit, Interest expense, Depreciation and amortization, and certain significant items set forth below. Our management uses Adjusted EBITDA to evaluate the operating performance of our businesses for comparable periods, and as an executive compensation metric. The methods used by the Company to calculate its non-GAAP financial measures may differ significantly from methods used by other companies to compute similar measures. As a result, any non-GAAP financial measures presented herein may not be comparable to similar measures provided by other companies. Adjusted EBITDA should not be used by

Table of Contents

investors or other third parties as the sole basis for formulating investment decisions as it excludes several important cash and non-cash recurring items.

While Adjusted EBITDA is a non-GAAP measurement, management believes that it is an important indicator of operating performance, and is useful to investors, because:

- EBITDA excludes the effects of financings, investing activities and tax structure by eliminating the effects of interest, depreciation and income tax.
- Other significant items, while periodically affecting our results, may vary significantly from period to period and have a disproportionate effect in a given period, which affects comparability of results. We have adjusted our results for these items to make our statements more comparable and therefore more useful to investors as the items are not representative of our ongoing operations.
 - Corporate restructuring corporate restructuring actions and activities including severance for the reduction in corporate staff, in the 13 weeks ended October 30, 2020 and the 39 weeks ended October 30, 2020.
 - Goodwill and long-lived asset impairment charge associated with the non-cash write-down of certain long-lived assets and goodwill in the 39 weeks ended October 30, 2020.
 - Loss or gain on property and equipment management considers the losses or gains on asset valuation to result from investing decisions rather than ongoing operations for the 13 weeks and 39 weeks ended October 30, 2020 and November 1, 2019.
 12 Works Ended

		13 Weeks Ended						
	October 30, 2020			November 1, 2019				
			% of		% of			
(in thousands)		\$'s	Net revenue	\$'s	Net revenue			
Net income	\$	7,176	2.0%	\$ 3,606	1.1%			
Income tax expense		2,752	0.8%	1,346	0.4%			
Other income, net		(250)	(0.1)%	(166)	(0.0)%			
Interest expense		9,005	2.5%	6,121	1.8%			
Operating income		18,683	5.2%	10,907	3.2%			
Depreciation and amortization		9,627	2.7%	8,076	2.4%			
Other operating expense (income)		132	0.0%	(206)	(0.1)%			
Corporate restructuring		16	0.0%	—	—			
Loss (gain) on property and equipment		107	0.0%	(19)	(0.0)%			
Adjusted EBITDA	\$	28,565	7.9%	\$ 18,758	5.5%			

	39 Weeks Ended					
	 October 3	30, 2020	November 1, 2019			
		% of		% of		
(in thousands)	\$'s	Net revenue	\$'s	Net revenue		
Net loss	\$ (9,091)	(1.0)% \$	(6,226)	(0.7)%		
Income tax benefit	(5,887)	(0.7)%	(6,713)	(0.7)%		
Other expense (income), net	910	0.1%	(1,640)	(0.2)%		
Interest expense	19,232	2.2%	20,190	2.2%		
Operating income	 5,164	0.6%	5,611	0.6%		
Depreciation and amortization	 27,791	3.1%	23,101	2.6%		
Other operating expense	132	0.0%	_	_		
Corporate restructuring	2,941	0.3%	_	_		
Goodwill and long-lived asset impairment	3,844	0.4%	—			
Loss (gain) on property and equipment	994	0.1%	(99)	(0.0)%		
Adjusted EBITDA	\$ 40,866	4.6% \$	28,613	3.2%		

In assessing the operational performance of our business, we consider a variety of financial measures. We operate in three channels: eCommerce, Outfitters, and Retail. A key measure in the evaluation of our business is revenue performance by channel. We also consider gross margin and Selling and administrative expenses in evaluating the performance of our business.

To evaluate revenue performance for the eCommerce and Outfitters channels we use Net revenue. For our Retail channel, we have historically used Company Operated stores Same Store Sales as a key measure in evaluating performance. However, due to the



Table of Contents

COVID-19 pandemic, we are no longer using Same Store Sales as a key measure in evaluating performance. The Retail channel is now evaluated on sales productivity which is a metric measuring sales traffic and customer conversion.

Discussion and Analysis

Third Quarter 2020 compared with Third Quarter 2019

Net Revenue

Net revenue for Third Quarter 2020 was \$360.0 million, compared with \$340.0 million in the comparable period of the prior year, an increase of \$20.0 million, or 5.9%.

eCommerce Net revenue was \$289.8 million for Third Quarter 2020, an increase of \$47.5 million or 19.6%, from the comparable period of the prior year. The increase was primarily driven by customer demand for key items and strong new customer acquisition both of which benefitted from the more prevalent work from home lifestyle.

Outfitters Net revenue was \$62.0 million for Third Quarter 2020, a decrease of \$21.3 million or 25.6%, from the comparable period of the prior year. The decrease was due to lower customer demand due to the COVID-19 pandemic.

Retail Net revenue was \$8.2 million in Third Quarter 2020, a decrease of \$6.2 million or 43.0%, from the comparable period of the prior year. This decrease was driven by reduced traffic due to the COVID-19 pandemic, partially offset by improved conversion in our Company Operated stores. On October 30, 2020 the Company had 31 U.S. Company Operated stores, which includes one new store opened in Third Quarter 2020, compared with 22 U.S. Company Operated stores on November 1, 2019.

Gross Profit

Gross profit was \$163.5 million in Third Quarter 2020, an increase of \$9.3 million from the comparable period of the prior year. Gross margin increased approximately 10 basis points to 45.4%, in Third Quarter 2020, compared with 45.3%, in Third Quarter 2019. Gross margin benefited from improved promotional strategies and continued use of analytics, offset by increased shipping costs and surcharges as well as sales mix from third party business.

Selling and Administrative Expenses

Selling and administrative expenses decreased \$0.5 million to \$134.9 million or 37.5% of total Net revenue, in Third Quarter 2020, compared with \$135.4 million or 39.8% of Net revenue, in Third Quarter 2019. This 230 basis point decrease was primarily due to strong controls to manage non-essential operating expenses and structural costs in response to the COVID-19 pandemic.

Depreciation and Amortization

Depreciation and amortization expense was \$9.6 million in Third Quarter 2020, an increase of \$1.5 million compared with \$8.1 million in Third Quarter 2019. This increase was primarily attributable to depreciation associated with our EOM system implementation, continued investment in our digital infrastructure and an increased number of U.S. Company Operated stores.

Other Operating Expense/Income

Other operating expense, net was \$0.3 million in Third Quarter 2020 compared to Other operating income of \$0.2 million in Third Quarter 2019.

Operating Income/Loss

As a result of the above factors, Operating income was \$18.7 million in Third Quarter 2020, an increase of \$7.8 million, compared to \$10.9 million in Third Quarter 2019.

Interest Expense

Interest expense was \$9.0 million in Third Quarter 2020 compared to \$6.1 million in Third Quarter 2019, driven by increased interest rates under the Debt Facilities.



Other Expense/Income

Other income was \$0.3 million in Third Quarter 2020 compared to Other income of \$0.2 million in Third Quarter 2019.

Income Tax Expense

The Company recorded tax expense at an overall effective tax rate of 27.7% for Third Quarter 2020 and 27.2% for Third Quarter 2019.

Net Income/Loss

As a result of the above factors, Net income was \$7.2 million and diluted earnings per share was \$0.22 in Third Quarter 2020 compared to a Net income of \$3.6 million and diluted earnings per share of \$0.11 in Third Quarter 2019.

Adjusted EBITDA

As a result of the above factors, Adjusted EBITDA increased \$9.8 million to \$28.6 million in Third Quarter 2020 as compared to \$18.8 million in Third Quarter 2019.

Year-to-Date 2020 compared with Year-to-Date 2019

Net Revenue

Net revenue for Year-to-Date 2020 was \$889.1 million, compared with \$900.7 million in the comparable period of the prior year, a decrease of \$11.6 million, or 1.3%.

eCommerce Net revenue was \$741.5 million for Year-to-Date 2020, an increase of \$71.7 million or 10.7%, from the comparable period of the prior year. The increase was primarily driven by customer demand for key items and strong new customer acquisition both of which benefitted from the more prevalent work from home lifestyle partially offset by the impact of the COVID-19 pandemic in First Quarter 2020.

Outfitters Net revenue was \$131.2 million for Year-to-Date 2020, a decrease of \$60.7 million or 31.6%, from the comparable period of the prior year. The decrease in revenue was primarily attributable to the COVID-19 pandemic.

Retail Net revenue was \$16.3 million in Year-to-Date 2020, a decrease of \$22.6 million or 58.1%, from the comparable period of the prior year. This decrease was driven by the closure of all Lands' End Shops at Sears locations and, due to the COVID-19 pandemic, the temporary closure of U.S. Company Operated stores on March 16, 2020, as well as reduced traffic in those stores, partially offset by improved conversion. As of October 30, 2020, all U.S. retail stores had reopened. On October 30, 2020, the Company had 31 U.S. Company Operated stores, which includes one new store opened in Third Quarter 2020, compared with 22 U.S. Company Operated stores on November 1, 2019.

Gross Profit

Gross profit decreased \$10.1 million to \$393.0 million partially due to reduced consumer demand related to the COVID-19 pandemic. Gross margin decreased approximately 60 basis points to 44.2%, for Year-to-Date 2020, compared with 44.8%, for Year-to-Date 2019, primarily driven by promotional activity throughout the industry and increased shipping costs and surcharges, partially offset by improved promotional strategies as well as continued use of data analytics.

Selling and Administrative Expenses

Selling and administrative expenses decreased \$22.4 million to \$352.2 million, or 39.6% of total Net revenue, in Year-to-Date 2020, compared with \$374.5 million, or 41.6% of Net revenue, in Year-to-Date 2019. This 200 basis point decrease was primarily due to strong controls to manage non-essential operating expenses and structural costs in response to the COVID-19 pandemic.

Depreciation and Amortization

Depreciation and amortization expense was \$27.8 million in Year-to-Date 2020, an increase of \$4.7 million, compared with \$23.1 million in Year-to-Date 2019. The increase was primarily attributable to depreciation associated with our EOM system implementation, continued investment in our digital infrastructure and an increased number of U.S. Company Operated stores.

Other Operating Expense/Income

Other operating expense was \$7.9 million in Year-to-Date 2020 compared to income Other operating income of \$0.1 million in Year-to-Date 2019. This increase was due to impairment of goodwill and long-lived assets as well as the impacts of corporate restructuring which include severance for the reduction in corporate staff in Second Quarter 2020.

Operating Income

As a result of the above factors, Operating income was \$5.2 million in Year-to-Date 2020 compared to \$5.6 million in Year-to-Date 2019.

Interest Expense

Interest expense was \$19.2 million in Year-to-Date 2020 compared to \$20.2 million in Year-to-Date 2019, reflective of the \$100.0 million voluntary prepayment on the Term Loan in First Quarter 2019 and lower interest rates, offset by increased interest rates under the Debt Facilities.

Other Expense/Income, Net

Other expense, net was \$0.9 million in Year-to-Date 2020 compared to Other income, net of \$1.6 million in Year-to-Date 2019.

Income Tax Benefit

The Company recorded a tax benefit of 39.3% for Year-to-Date 2020 reflecting the estimated tax benefits of the CARES Act. The Company recorded a tax benefit of 51.9% for Year-to-Date 2019 reflecting the tax benefits from the change in status of various foreign jurisdictions.

Net Loss

As a result of the above factors, Net loss was \$9.1 million and diluted loss per share was \$0.28 in Year-to-Date 2020 compared with a Net loss of \$6.2 million and diluted loss per share of \$0.19 in Year-to-Date 2019.

Adjusted EBITDA

As a result of the above factors, Adjusted EBITDA increased \$12.3 million to \$40.9 million in Year-to-Date 2020 as compared to \$28.6 million in Year-to-Date 2019.

Liquidity and Capital Resources

Our primary need for liquidity is to fund working capital requirements of our business, capital expenditures, debt service and for general corporate purposes. Our cash and cash equivalents and the ABL Facility serve as sources of liquidity for working capital needs and general corporate purposes. We expect that our cash on hand and cash flows from operations, along with our borrowing availability under our ABL Facility, will be adequate to meet our capital requirements and operational needs for at least the next 12 months. Cash generated from our net revenue and profitability, and somewhat to a lesser extent our changes in working capital, are driven by the seasonality of our business, with a significant amount of net revenue and operating cash flows generally occurring in the fourth fiscal quarter of each year.

Description of Material Indebtedness

Debt Arrangements

On April 4, 2014, Lands' End entered into the Term Loan Facility of \$515.0 million, the proceeds of which were used to pay a dividend of \$500.0 million to a subsidiary of Sears Holdings Corporation immediately prior to the Separation and to pay fees and expenses associated with the Term Loan Facility at that time of approximately \$11.4 million, with the remaining proceeds used for general corporate purposes. The Term Loan Facility had a maturity date of April 4, 2021.

On September 9, 2020, the Company entered into the Term Loan Credit Agreement, receiving a loan of \$275.0 million. The proceeds from the Term Loan Credit Agreement, along with \$125.0 million of borrowings under the ABL Facility, were used to repay



all of the indebtedness under the Term Loan Facility, as well as fees and expenses associated with the financing. Upon entering into the Term Loan Credit Agreement, the Company incurred \$13.0 million in debt origination fees. The fees were capitalized as debt issuance costs and are being amortized as an adjustment to Interest expense over the remaining life of the Term Loan Credit Agreement.

On November 16, 2017, the Company entered into the ABL Facility and on September 9, 2020 the Second Amendment to the ABL Facility became effective. As of September 9, 2020, the Company had maximum borrowings under the ABL Facility of \$275.0 million. The ABL Facility has a letter of credit sub-limit of \$70.0 million and is available for working capital and other general corporate purposes. As of October 30, 2020, the Company had outstanding borrowings of \$155.0 million, outstanding letters of credit of \$15.3 million and \$104.7 million in availability under the ABL Facility. Upon entering into the ABL Facility, the Company incurred \$1.5 million in debt origination fees. An additional \$0.4 million of debt origination fees were incurred when entering into the Second Amendment to the ABL Facility. The fees were capitalized as debt issuance costs and are being amortized as an adjustment to Interest expense over the remaining life of the ABL Facility.

Maturity; Amortization and Prepayments

The Term Loan Credit Agreement matures on September 9, 2025 and amortizes at a rate equal to 1.25% per quarter. Additionally the Term Loan Credit Agreement is subject to mandatory prepayments in an amount equal to a percentage of the borrower's excess cash flows in each fiscal year, ranging from 0% to 75% depending on the Company's total leverage ratio, and with the proceeds of certain asset sales, casualty events and extraordinary receipts. The loan may not be voluntarily prepaid during the first two years of its term. A prepayment premium is applicable to voluntary prepayments and certain mandatory prepayments made prior to the fourth anniversary of the closing date of the Term Loan Credit Agreement.

The ABL Facility matures on November 16, 2022.

Guarantees; Security

Pursuant to a Term Loan Guaranty and Security Agreement, dated September 9, 2020, all obligations under the Term Loan Credit Agreement are unconditionally guaranteed by Lands' End, Inc. and subject to certain exceptions, each of its existing and future direct and indirect subsidiaries. The Term Loan Credit Agreement is secured by a first priority security interest in certain property and assets of the borrowers and guarantors, including certain fixed assets such as real estate, stock of the subsidiaries and intellectual property, in each case, subject to certain exceptions. The Term Loan Credit Agreement is also secured by a second priority security interest in certain working capital of the borrowers and guarantors consisting primarily of accounts receivable and inventory, with certain exceptions.

The ABL Facility is secured by a first priority security interest in certain working capital of the borrowers and guarantors consisting primarily of accounts receivable and inventory.

Interest; Fees

The interest rates per annum applicable to the loans under the Term Loan Credit Agreement are based on a fluctuating rate of interest measured by reference to, at the borrower's election, either (1) an adjusted LIBOR (with a minimum rate of 1%) plus 9.75%, or (2) an alternative base rate (which is the greater of (i) the prime rate published in the Wall Street Journal, (ii) the federal funds rate, which shall be no lower than 0%, plus $\frac{1}{2}$ of 1%, and (iii) the one month LIBOR rate plus 1% per annum) plus 8.75%.

An upfront fee equal to 3.00% of the principal amount of the Term Loan Credit Agreement was paid upon funding of the Term Loan Credit Agreement. Customary agency fees are payable annually.

The borrowing margin under the ABL Facility is subject to adjustment based on the average daily total loans outstanding under the ABL Facility for the preceding fiscal quarter. For LIBOR loans, the interest rate is LIBOR (subject to an interest rate floor of 0.75%) plus a borrowing margin which is where the average daily total loans outstanding for the previous quarter are (i) less than \$50.0 million, 1.75%, (ii) equal to or greater than \$50.0 million but less than \$200.0 million, 2.25%, and (iv) greater than \$200.0 million, 3.50%. For Base Rate loans, the borrowing margin is, where the average daily total loans outstanding for the previous quarter than \$100.0 million but less than \$100.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$100.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$100.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii) equal to or greater than \$100.0 million but less than \$200.0 million, 1.25%, (iii

Additionally, if average daily total loans outstanding for the previous quarter are (i) less than 50% of the lesser of (a) the aggregate commitments and (b) the borrowing base (the "Loan Cap"), the commitment fee percentage will equal 0.375% and (ii) equal to or greater than 50% of the Loan Cap, the commitment fee percentage will equal 0.25%. The commitment fee is computed as

the applicable percentage multiplied by the actual daily amount by which the aggregate commitments exceed the total outstanding loans and letter of credit obligations in the preceding quarter.

Representations and Warranties; Covenants

The Term Loan Credit Agreement contains various representations and warranties, and restrictive covenants that, among other things, and subject to specified exceptions, restricts the ability of Lands' End and its subsidiaries to incur indebtedness (including guarantees), grant liens, make investments, make dividends or distributions with respect to capital stock, make prepayments on other indebtedness, engage in mergers or change the nature of their business.

The Term Loan Credit Agreement is subject to certain financial covenants, including a quarterly maximum total leverage ratio test, a weekly minimum liquidity test and an annual maximum capital expenditure amount.

The Term Loan Credit Agreement contains certain affirmative covenants, including reporting requirements such as delivery of financial statements, certificates and notices of certain events, maintaining insurance, and providing additional guarantees and collateral in certain circumstances.

Additionally, the ABL Facility has a cash maintenance provision, which applies a limit of \$75.0 million on the amount of cash and cash equivalents (subject to certain exceptions) that the Company may hold when outstanding loans under the ABL Facility are equal to or exceed \$125.0 million.

Events of Default

The Term Loan Credit Agreement and ABL Facility include customary events of default including non-payment of principal, interest or fees, violation of covenants, inaccuracy of representations or warranties, cross defaults to certain other material indebtedness, bankruptcy and insolvency events, invalidity or impairment of guarantees or security interests, and material judgments and change of control.

Cash Flows from Operating Activities

Net cash used in operating activities decreased to \$26.1 million in Year-to-Date 2020 from \$125.0 million in Year-to-Date 2019 driven by inventory efficiencies, higher deferred revenue and the timing of expense accruals.

Cash Flows from Investing Activities

Net cash used in investing activities was \$25.6 million and \$28.5 million for Year-to-Date 2020 and Year-to-Date 2019, respectively. Cash used in investing activities for both periods was primarily used for investments to update our information technology infrastructure and property and equipment.

Cash Flows from Financing Activities

Net cash provided by financing activities was \$30.8 million for Year-to-Date 2020 and net cash used in financing activities was \$24.6 million for Year-to-Date 2019. The 2020 activity consists of new debt of \$275.0 million in the Term Loan Credit Agreement and borrowings of \$125.0 million on the ABL Facility to replace the Term Loan Facility and pay deferred financing fees for the new debt. The 2019 activity consisted primarily of a \$100.0 million voluntary prepayment of our Term Loan Facility in First Quarter 2019 offset by borrowings under the ABL Facility.

Contractual Obligations and Off-Balance-Sheet Arrangements

On September 9, 2020, (i) the Company entered into a new Term Loan Credit Agreement, which replaced the Term Loan Facility, and (ii) the Second Amendment to the ABL Facility, entered into on August 12, 2020, became effective. There have been no other material changes to our contractual obligations and off-balance-sheet arrangements as discussed in our Annual Report on Form 10-K for the fiscal year ended January 31, 2020. See Note 5, *Debt* in Notes to Condensed Consolidated Financial Statements of this Quarterly Report on Form 10-Q.

Financial Instruments with Off-Balance-Sheet Risk

On November 16, 2017, the Company entered into the ABL Facility, which as amended to date provides for maximum borrowings of \$275.0 million, subject to a borrowing base. The ABL Facility has a letter of credit sub-limit of \$70.0 million and matures on November 16, 2022. The ABL Facility is available for working capital and other general corporate purposes. As of



October 30, 2020, the Company had outstanding borrowings of \$155.0 million, outstanding letters of credit of \$15.3 million and \$104.7 million in availability under the ABL Facility.

Application of Critical Accounting Policies and Estimates

We believe that the assumptions and estimates associated with revenue, inventory valuation, goodwill and intangible asset impairment assessments and income taxes have the greatest potential impact on our financial statements. Therefore, we consider these to be our critical accounting policies and estimates.

Goodwill and Trade Name Impairment Analysis

The duration and severity of the COVID-19 pandemic could result in additional future impairment charges for goodwill and the trade name indefinite-lived intangible asset. We considered the COVID-19 pandemic to be a triggering event for goodwill in First Quarter 2020 for the Outfitters and Japan eCommerce reporting units, resulting in full impairment of the \$3.3 million of goodwill allocated to Japan eCommerce reporting unit, recorded during First Quarter 2020. There was not a triggering event or impairment charges for any reporting unit in Second Quarter 2020 or Third Quarter 2020.

The Company concluded that recent events has not resulted in a triggering event for the trade name in the nine months ended October 30, 2020.

For a complete discussion of our critical accounting policies, please refer to our Annual Report on Form 10-K for the year ended January 31, 2020, and Note 2, *Recent Accounting Pronouncements*. There have been no significant changes in our critical accounting policies or their application since January 31, 2020.

Recent Accounting Pronouncements

See Part I, Item 1, Note 2, *Recent Accounting Pronouncements*, of Notes to Condensed Consolidated Financial Statements of this Quarterly Report on Form 10-Q for information regarding recent accounting pronouncements.

CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING INFORMATION

This document contains forward-looking statements. Forward-looking statements reflect our current views with respect to, among other things, future events and performance. These statements may discuss, among other things, our net sales, gross margin, operating expenses, operating income, net income, cash flow, financial condition, impairments, expenditures, growth, strategies, plans, achievements, dividends, capital structure, organizational structure, future store openings, financing activities, liquidity, the impact of the COVID-19 pandemic, market opportunities and general market and industry conditions. We generally identify forward-looking statements by words such as "anticipate," "estimate," "expect," "intend," "project," "plan," "predict," "believe," "seek," "continue," "outlook," "may," "might," "will," "should," "can have," "could have," "likely," "targeting" or the negative version of these words or comparable words. Forward-looking statements are based on beliefs and assumptions made by management using currently available information. These statements are only predictions and are not guarantees of future performance, actions or events. Forward-looking statements are subject to risks and uncertainties. If one or more of these contemplated by a forward-looking statement. These risks and uncertainties include those risks, uncertainties and factors discussed in the "Risk Factors" section of our Annual Report on Form 10-K for the fiscal year ended January 31, 2020, as supplemented by the risk factors contained in the Current Report on Form 8-K dated June 2, 2020 and as modified by "Part II, Item 1A Risk Factors" of this Quarterly Report on Form 10-Q. Forward-looking statements speak only as of the date on which they are made. We expressly disclaim any obligation to update or revise any forward-looking statement, whether as a result of new information, future events or otherwise, except as required by applicable securities laws and regulations.



ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The market risk inherent in our financial instruments represents the potential loss arising from adverse changes in currency rates. A significant portion of our business is transacted in U.S. dollars, and is expected to continue to be transacted in U.S. dollars or U.S. dollar-based currencies. As of October 30, 2020, we had \$8.1 million of cash denominated in foreign currencies, principally in British Pound Sterling, Euros, Yen and Hong Kong Dollars. We do not enter into financial instruments for trading purposes or hedging and have not used any derivative financial instruments. We do not consider our foreign earnings to be permanently reinvested.

We are subject to interest rate risk with the Term Loan Credit Agreement and the ABL Facility, as both require the Company to pay interest on outstanding borrowings at variable rates. Each one percentage point change in interest rates associated with the Term Loan Credit Agreement would result in a \$0.4 million change in our annual cash interest expenses. Assuming our ABL Facility was fully drawn to a principal amount equal to \$275.0 million, each one percentage point change in our annual cash interest rates would result in a \$0.8 million change in our annual cash interest rates would result in a \$0.8 million change in our annual cash interest rates would result in a \$0.8 million change in our annual cash interest expense

ITEM 4. CONTROLS AND PROCEDURES

Disclosure Controls and Procedures

Based on their evaluation for the period covered by this Quarterly Report on Form 10-Q, Lands' End's Chief Executive Officer and President and Executive Vice President, Chief Operating Officer, Chief Financial Officer and Treasurer have concluded that, as of October 30, 2020, the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934, as amended) are effective.

Changes in Internal Control over Financial Reporting

There have been no changes in the Company's internal controls over financial reporting identified in connection with the evaluation required by Rules 13a-15 under the Exchange Act during the Third Fiscal Quarter Ended October 30, 2020 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

The Company is party to various claims, legal proceedings and investigations arising in the ordinary course of business. Some of these actions involve complex factual and legal issues and are subject to uncertainties. At this time, the Company is not able to either predict the outcome of these legal proceedings or reasonably estimate a potential range of loss with respect to the proceedings. While it is not feasible to predict the outcome of pending claims, proceedings and investigations with certainty, management is of the opinion that their ultimate resolution should not have a material adverse effect on our results of operations, cash flows or financial position taken as a whole.

For a description of our legal proceedings, see Note 9, *Commitments and Contingencies* in Notes to Condensed Consolidated Financial Statements of this Quarterly Report on Form 10-Q, which description of legal proceedings is incorporated by reference herein.

ITEM 1A. RISK FACTORS

Other than as set forth in the Company's Current Report on Form 8-K dated June 2, 2020, and the updated risk factor below, there have been no material changes to the risk factors disclosed in the Company's Annual Report on Form 10-K for the year ended January 31, 2020, filed with the SEC on March 23, 2020 (the "Annual Report"). The descriptions below include any material changes to, and supersede, the description of the risk factor "Our leverage may place us at a competitive disadvantage in our industry. The agreements governing our debt contain various covenants that impose restrictions on us that may affect our ability to operate our business," previously disclosed in "Part I, Item 1A. Risk Factors" of the Annual Report.

Our leverage may place us at a competitive disadvantage in our industry. The agreements governing our debt contain various covenants that impose restrictions on us that may affect our ability to operate our business.

We have significant debt service obligations. Our debt and debt service requirements could adversely affect our ability to operate our business and may limit our ability to take advantage of potential business opportunities. Our level of debt presents the following risks, among others:

- We could be required to use a substantial portion of our cash flow from operations to pay principal (including amortization) and interest on our debt, thereby reducing the availability of our cash flow to fund working capital, capital expenditures, strategic acquisitions and other general corporate requirements or causing us to make non-strategic divestitures;
- Our substantial leverage could increase our vulnerability to economic downturns and adverse competitive and industry conditions and could
 place us at a competitive disadvantage compared to those of our competitors that are less leveraged;
- Our interest expense could increase if prevailing interest rates increase, because a substantial portion of our debt bears interest at variable rates;
- Our debt service obligations could limit our flexibility in planning for, or reacting to, changes in our business, our industry and changing market conditions and could limit our ability to pursue other business opportunities, borrow more money for operations or capital in the future and implement our business strategies;
- Our level of debt may restrict us from raising additional financing on satisfactory terms to fund working capital, capital expenditures, strategic acquisitions and other general corporate requirements;
- The agreements governing our debt contain covenants that limit our ability to pay dividends or make other restricted payments and investments;
- The agreements governing our debt contain operating covenants that limit our ability to engage in activities that may be in our best interests in the long term, including, without limitation, by restricting our subsidiaries' ability to incur debt, create liens, enter into transactions with affiliates or prepay certain kinds of indebtedness (the "operating covenants");
- The agreements governing our debt contain certain financial covenants, including a quarterly maximum total leverage ratio test, a weekly minimum liquidity test and an annual maximum capital expenditure amount (the "financial covenants");
- The failure to comply with the operating covenants and financial covenants could result in an event of default which, if not cured or waived, could result in the acceleration of the applicable debt, may result in the acceleration of any other debt to which a cross-acceleration or cross-default provision applies, and in the event our creditors accelerate the repayment of our borrowings, we and our subsidiaries may not have sufficient assets to repay that debt and the lenders could proceed against the collateral granted to them to secure such indebtedness. Our ability to meet these covenants can be affected by events beyond our control, and we cannot assure that we will meet them.

ITEM 6. EXHIBITS

The following documents are filed as exhibits to this report:

- 3.1 Amended and Restated Certificate of Incorporation of Lands' End, Inc. (incorporated by reference to Exhibit 3.1 of the Company's Form 8-K filed on March 20, 2014 (File No. 001-09769)).
- 3.2 Amended and Restated Bylaws of Lands' End, Inc. (incorporated by reference to Exhibit 3.1 to the Company's Form 8-K filed on April 8, 2014 (File No. 001-09769)).
- 4.1 Term Loan Credit Agreement, dated September 9, 2020, among Lands' End Inc., as the Borrower, Fortress Credit Corp., as Administrative Agent and Collateral Agent, and the lenders party thereto (incorporated by reference to Exhibit 4.1 of the Company's Form 8-K filed on September 15, 2020 (File No. 001-09769))
- 4.2 Guaranty and Security Agreement, dated September 9, 2020, by Lands' End, Inc., as the Borrower, and the other grantors party thereto and Fortress Credit Corp., as Agent (incorporated by reference to Exhibit 4.2 of the Company's Form 8-K filed on September 15, 2020 (File No. 001-09769))
- 31.1 Certification of Principal Executive Officer Required Under Rule 13a-14(a) and 15d-14(a) of the Securities Exchange Act of 1934, as amended.*
- <u>31.2</u> Certification of Principal Financial Officer Required Under Rule 13a-14(a) and 15d-14(a) of the Securities Exchange Act of 1934, as amended.*
- <u>32.1</u> Certification of Principal Executive Officer and Principal Financial Officer Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.**
- 101.INS Inline XBRL Instance Document the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document*
- 101.SCH Inline XBRL Taxonomy Extension Schema Document*
- 101.CAL Inline XBRL Taxonomy Extension Calculation Linkbase Document*
- 101.DEF Inline XBRL Taxonomy Extension Definition Document*
- 101.LAB Inline XBRL Taxonomy Extension Label Linkbase Document*
- 101.PRE Inline XBRL Taxonomy Extension Presentation Linkbase Document*
- 104 Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101)

* Filed herewith.

** Furnished herewith.



SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Lands' End, Inc.

(Registrant)

Dated: December 3, 2020

By: /s/ James Gooch

James Gooch Executive Vice President, Chief Operating Officer, Chief Financial Officer and Treasurer (Principal Financial Officer)

CERTIFICATIONS

I, Jerome Griffith, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of Lands' End, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

December 3, 2020

/s/ Jerome Griffith

Jerome Griffith

Chief Executive Officer and President (Principal Executive Officer)

Lands' End, Inc.

CERTIFICATIONS

I, James Gooch, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of Lands' End, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

December 3, 2020

/s/ James Gooch

James Gooch

Executive Vice President, Chief Operating Officer, Chief Financial Officer and Treasurer (Principal Financial Officer)

Lands' End, Inc.

CERTIFICATION

Pursuant to 18 U.S.C. 1350 as adopted by Section 906 of the Sarbanes-Oxley Act of 2002

Each of the undersigned, Jerome Griffith, Chief Executive Officer and President of Lands' End, Inc. (the "Company") and James Gooch, Executive Vice President, Chief Operating Officer, Chief Financial Officer and Treasurer of the Company, has executed this certification in connection with the filing with the Securities and Exchange Commission of the Company's Quarterly Report on Form 10-Q for the fiscal quarter ended October 30, 2020 (the "Report").

Each of the undersigned hereby certifies that:

- 1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

December 3, 2020

/s/ Jerome Griffith

Jerome Griffith

Chief Executive Officer and President (Principal Executive Officer)

December 3, 2020

/s/ James Gooch

James Gooch

Executive Vice President, Chief Operating Officer, Chief Financial Officer and Treasurer (Principal Financial Officer)